



New Client Information

Date: _____

Primary Contact (Owner) Information – Required

Owner Name: _____

Address: _____ Apt. #: _____

City: _____ State: _____ Zip: _____

Home Phone: _____ Work Phone: _____ Cell Phone: _____

Email: _____

How did you hear about us? _____

Emergency Contact – Required

Owner Name: _____

Address: _____ Apt. #: _____

City: _____ State: _____ Zip: _____

Home Phone: _____ Work Phone: _____ Cell Phone: _____

Email: _____

Veterinarian Information

Name of Veterinarian Office*: _____

Name of Preferred Vet (if available): _____

Address: _____

City: _____ State: _____ Zip: _____

Phone Number*: _____

Fax Number: _____

***REQUIRED INFORMATION! Any additional information you can provide would greatly help us out!**

Dog Information – If enrolling multiple dogs, complete this form for EACH dog

Name: _____ Gender: M / F Spayed/Neutered: Yes / No

Age: _____ Birthday: _____ Breed: _____

Color: _____ Weight: _____

Allergies: Yes / No If yes, to what: _____

Medical Issues: Yes / No If yes, what type: _____

Current Medications: _____

Feeding Schedule: _____

Brand of Food: _____ Is your dog allowed treats? Yes / No

How long have you owned this dog? _____ Any other pets in your household? _____

Are there children in your household? _____

Does your dog have issues with particular people or features/accessories (for example: men, children, hats, sunglasses, or other)? Yes/No If yes, please explain: _____

Are there any breeds of dog your dog does NOT get along with? _____

Mark any/all issues that apply to your dog:

- | | | |
|-----------------------|----------------------------------|-----------------------------|
| _____ Jumps on people | _____ Separation Anxiety | _____ Mouthing |
| _____ Eats Feces | _____ Chews | _____ Other? Explain below: |
| _____ Jumps Fences | _____ Food Aggression/Possession | _____ |
| _____ Escapes | _____ Toy Possessive | _____ |

Has your dog ever been groomed before? Yes / No If yes, did your dog have any issues during grooming? _____

Any areas on their body they do NOT like to be touched? _____

Does your dog have any obedience training? Yes/No If yes, what commands does your dog know? _____

Is there any other information you would like us to know about your dog? _____

Permitted Dog Area - Please mark one, according to your dog's current weight. If you do not know his/her current weight, you may use the digital scale proved in the "evaluation room." If you do not know how to use the scale or feel you cannot safely maneuver your dog by yourself, please ask ANY a staff member for assistance.

Small Dogs _____ Large Dogs (30 lbs and over): _____ Private Boarding ONLY: _____

*If you request that your dog be included in a play group that is designated as a larger size, you **must sign an additional waiver**. Otherwise, your dog will be allowed only in the playgroup, designated above, based on size and weight. Any given dog, regardless of size will NOT, under any circumstances, be allowed to play on a floor that they are too large for!*

Dog Care Agreement

I, _____, understand that Hot Diggity Dog Daycare has relied upon my representation that my dog(s) is in good health and has not injured or shown aggression or threatening behavior to any person or, if participating in daycare, any dog.

I understand that there are risks associated with group socialization of dogs. I agree that the benefits outweigh the risks and that I accept the risk. I understand that while the socialization and play is closely and carefully monitored by Hot Diggity Dog Daycare staff to prevent injury, it is still possible that during the course of normal play my dog may receive cuts, scratches, or punctures from roughhousing with other dogs.

Furthermore, I understand that despite being current on vaccinations it is still possible for my dog to get sick. Hot Diggity Dog Daycare takes every precaution to clean and disinfect the facility, but the possibility of contracting coughs, colds, or other illnesses exists. I will not hold Hot Diggity Dog Daycare responsible for any illness or related vet bills should my dog get sick.

I understand by allowing my dog to participate in services offered by Hot Diggity Dog Daycare, they may take photographs and use images of my pet in print form or otherwise for publication and/or promotion.

Signature of Owner

Date

Abandonment *required

I understand that if my dog is not picked up on the given end date and all efforts to contact dog owners and emergency contacts fail, Hot Diggity Dog Daycare will proceed according to the guidelines provided by the Nevada Abandoned Animals Statute. I understand that Hot Diggity Dog will take a photo copy of my identification to insure that all information provided is correct for contacting purposes. I also acknowledge that I will be fully responsible for all attorneys' fees and associated costs if I abandon my dog.

Signature of Owner

Property Damage *required

By signing below, I acknowledge that I am responsible for any damage my dog does to the Hot Diggity Dog building or the contents within the building. The cost of repair/replacement will be added to my bill upon checkout. Such damage includes but is not limited to destruction of walls, fencing, or artificial turf.

(Signature)

Veterinary Care Agreement *required

The safety and wellbeing of your dog(s) is of the highest importance. Insuring that your pet remains safe and well cared for is our first responsibility and as such we take it very seriously. We do our best to have our dog parent's screen for pre-existing health conditions, and maintain a hygienic facility, but some factors may be beyond our control. In the event that a medical emergency arises while a dog is at our facility it is imperative that we are immediately able to get them medical treatment they require.

In the event that veterinary care is required, every attempt will be made to take the dog to its current veterinary clinic, however this is not guaranteed based on hours and distance away from the facility. In this case the closest available veterinarian will be used. In the event of an injury, the dog owner will be contacted immediately. Based upon seriousness of injury, the dog owner or representative will pick-up the dog or Hot Diggity Dog will transport the dog to the closest available facility for immediate treatment. **Dog owners are liable for all veterinary charges due to illness, injury, exacerbation of pre-existing conditions, or injuries due to energy/aggression level of their dog.** Our priority is to get your dog the medical treatment necessary as soon as possible, if the dog owner and emergency contact is unable to be reached, Hot Diggity Dog will deem what is the appropriate action to take. **Injuries occurred during any altercation with another dog that require veterinary care will be the financial responsibility of the dog owners.**

I understand that in the event of a medical emergency, Hot Diggity Dog Daycare, at its sole discretion, may deem my dog in need of immediate attention of a licensed veterinarian, I authorize Hot Diggity Dog Daycare to seek medical attention at the closest available facility. I further agree that I am financially responsible for any medical treatment my dog(s) receives as a result of a medical emergency while attending services at Hot Diggity Dog Daycare.

Signature of Owner

Transportation Release *required

Hot Diggity Dog will be happy to pick up or drop off your dog. Please set appointments up prior to the actual date. Please provide the correct address of the pickup or drop off and the time requested.

Notes (gate code, key placement, where to put the dog, etc): _____

Does your dog have any issues in the car?(aggression, vomiting, anxiety, etc): Yes / No

If Yes, describe: _____

By signing, I agree to allow Hot Diggity Dog Daycare to put my dog in a vehicle and transport them to the location I request, and I understand the charges associated with such transportation. I understand that Hot Diggity Dog Daycare cannot control the environment once we have left the building and agree to not hold Hot Diggity Dog Daycare responsible for any injuries or events that may occur. **Furthermore, I allow Hot Diggity Dog Daycare to transport my dog in an emergency situation.**

Signature of Owner

Credit/Debit Card Authorization ***required**

Payment is due in full upon pickup of your dog and a **credit card is required to be put on file before any services are provided**. In the event that the client is not present upon pickup of their dog, Hot Diggity Dog Daycare has authorization to charge the card on file for the amount owed for services in their entirety. In the event that a client must extend their dog's stay, they are required to pay what is currently owed for services rendered. The remaining balance is due at time of pickup. Hot Diggity Dog does not participate in payment after the fact, meaning payment once the dog owner is available to come in to the location to pay at a later date than when the dog leaves the building. This contract allows Hot Diggity Dog Daycare to dispute any claims brought about by the client for unauthorized charge to the credit card on file or any attempt at a "Chargeback" via the client's credit card company. The client understands that the Electronic Signatures in Global and National Commerce Act states that the client does not need to provide a wet signature in order to authorize a payment. By signing this contract, the client acknowledges that they authorize any charges to the credit card on file for payment in full for services rendered; this includes vet bills and damage to the building. If the client believes that services were charged and not provided, then they must bring the issue to management for review. Management will decide whether or not services were actually rendered or if there has been a mistake on the account. Management reserves the right to refuse any refund requests based on satisfaction with services.

Signature

Hot Diggity Dog Daycare Policies

- All dogs participating in free range daycare MUST pass an evaluation.
- All dogs must be current on vaccinations including: Bordatella, Distemper and Parvo, and Rabies.
- All dogs participating in free range daycare must be spayed or neutered if older than eight months.
- All owners must certify their dog(s) is in good health. Any dog with a communicable illness within the last 30 days must provide a veterinarian certification of health in order to be readmitted into daycare.
- All owners must provide their driver's license or state ID to ensure valid information and identification.
- Reservations are required in order to ensure space available for your dog. If no reservation is made, Hot Diggity Dog Daycare reserves the right to turn away the client.
- Reservations are required for all boarding stays, whether private boarding or daycare plus overnight boarding.
- **All belongings brought during boarding stays are at the client's discretion. Hot Diggity Dog is not responsible for any items lost or destroyed while boarding and will not be held liable.**
- Hot Diggity Dog Daycare is open 7 days a week.
 - Monday-Friday 7am-7pm
 - Saturday-Sunday 9am-5pm
 - Early drop off and late pick up are available 7 days a week.